



Association of Train Operating Companies

# Rail Warrant Account Application

Please complete details and return to; **Warrant Account Manager, ATOC, 2<sup>nd</sup> Floor, 200 Aldersgate Street, London, EC1A 4HD**

## Section 1 – Customer Details

**Business/Organisation Name**

**Business/Organisation Address**

  

**Post Code**

**Registered Company Name** *(if Limited Company)*

**Registered Company Number** *(if Limited Company)*

**Registered Company Address** *(if Limited Company)*

  

**Post Code**

**Registered Charity Number** *(if Registered Charity)*

**Nature of Business**



Britain's train companies working together

**Section 2 – Contact Details**

**Email address** *(to be used for account invoices)*

**Contact Address** *(if different from Business/Organisation address in Section 1)*

  
  

**Post Code**

**1<sup>st</sup> Contact Name**

**Telephone Number**

**2<sup>nd</sup> Contact Name**

**Telephone Number**

**Fax Number**

**Usual Warrant Book Address** *(this can be amended on each book request)*

  
  

**Post Code**

### Section 3 – Terms and Conditions

1. These terms of business govern the provision of a warrant account (“Warrant Account”) to you by ATOC Limited (“ATOC”).
2. ATOC will charge an annual fee of £275 (£100 for registered charities), which will be payable annually in advance.
3. A statement will be sent by email to the account holder every four weeks and payment will be made by direct debit only and must be paid within 21 days of statement date.
4. All payments will be made to Rail Settlement Plan Ltd (RSP) on behalf of ATOC.
5. ATOC will issue you with a book of warrants (“Warrants”) on payment of the initial annual fee and receipt of a duly completed direct debit mandate.
6. ATOC will charge a fee of £15 for each book of Warrants issued for the Warrant Account, subject to a maximum of 250 books or £3,750 in any one year which will start 1st April and end 31st March. Books ordered beyond the maximum number of 250 during the year will be issued free of charge. All book orders will be subject to review dependant on usage.
7. Warrants duly completed and signed must be exchanged for tickets at a station or travel office of the appropriate railway undertaking, before the beginning of a journey.
8. Warrants may not be exchanged for season tickets of any description.
9. Warrants once completed must not be altered at any time.
10. Tickets issued in exchange for Warrants are subject to the Regulations and Conditions contained in the Publications and Notices of the undertakings upon which such tickets are available.
11. The account holder must pay for all tickets and services given in exchange of Warrants supplied to her/him, whether or not they have been signed and/or presented with her/his authority. Lost or stolen warrants cannot be stopped.
12. ATOC reserves the right to amend the terms of the Warrant Account upon written notice.
13. The contract between ATOC and the account holder may be terminated by either party at any time on written notice.
14. The Warrant Account may be terminated forthwith by ATOC if: the annual fee is not paid on demand; any direct debit payment is not made on time.
15. If any direct debit payment is not made on time there will a fee payable of £25 for non-payment.
16. On termination of the account all unused Warrants must be returned by recorded delivery to ATOC within 14 days of the account being closed and all outstanding balances must be settled in full within 21 days of statement date.
17. The account holder must confirm any amendments to the Warrant Account in writing to ATOC. Where appropriate, notice of any amendment must include a new Direct Debit mandate.
18. ATOC reserves the right to refuse new account applications. ATOC reserves the right to terminate any Warrant Account due to any proposed change to banking details and arrangements by the Warrant Account holder.
19. All Warrants remain the property of ATOC.
20. The account holder will retain liability for all Warrants not returned after the account is closed.
21. Warrants cannot be exchanged for travel tickets bought at a discount using any type of railcard.
22. ATOC and the Warrant Account holder will each comply with the obligations imposed by any Data Protection legislation in force from time to time which implements any data protection directives, including the European Union Directive entitled “EU General Data Protection Regulations (GDPR)”, and is applicable to this Agreement, including the Data Protection Bill in respect of the processing of any information about living individuals and in particular, each will comply with the data protection principles.

### Section 4 - Declaration

**I have read and agree to the terms and conditions applicable to the account as above:**

**Name**

**Position held**

**Signature**

**Date**

**RAIL SETTLEMENT  
PLAN LIMITED**

Instruction to your Bank  
or Building Society to  
pay direct debits



Originator's Identification Number  
**993813**

**1. Name and full postal address of your Bank or Building Society branch**

To: The Manager, \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Post Code: \_\_\_\_\_

**2. Name(s) of account holder(s)**

**3. Branch Sort Code**

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**4. Bank or Building Society Account Number**

**5. Rail Settlement Plan Ltd Reference Number** *(for RSP Ltd use only)*

**6. Instruction to your Bank or Building Society**

Please pay Rail Settlement Plan Limited direct debits from the account detailed on this instruction subject to the safeguards assured by The Direct Debit Guarantee:

Signature(s)

Date / /

**The Direct Debit Guarantee**

This Guarantee is offered by all Banks and Building Societies that take part in the Direct Debit Scheme. The efficiency and security of the Scheme is monitored and protected by your own Bank or Building Society.

If the amounts to be paid or the payment dates change, you will be told of this in advance by at least three days as agreed. If an error is made by Rail Settlement Plan Ltd or your Bank or Building Society, you are guaranteed a full and immediate refund from your branch of the amount paid.

You can cancel a direct debit at any time by writing to your Bank or Building Society. Please also send a copy of your letter to us.